



Entrance – PAY-AS-YOU-ENTER POLICY

Operation Hours:

Day Swimming Night Swimming Cleaning Hours 8 am – 5 pm 7 pm – 2 am** 2 am – 8 am and 5 pm – 7 pm *** *****(NO SWIMMING ALLOWED)**

- ** Only the three (3) pools at the Main are open.
- ** Guests may stay at the cottages until 6 a.m.
- ** No waves during night swimming.





Swimming Attire

Please wear proper swimming attire. Ladies: swimsuit; white shirt and garterized shorts Gentlemen: swimming trunks or garterized shorts Not allowed:



- maong shorts
- colored shirts
- long pants
- clothes with buttons and zippers

Lifeguards shall ask those who are not in proper swimming attire to leave the pools immediately.

Swimming



1. Shower:

- before swimming and
- after using the restrooms.
- 2. Please use the foot wash before entering the pools.
- 3. For your safety:



- No swimming alone.
- No diving.
- No running.
- No horse-playing.
- No sliding headfirst.
- No sliding at night.
- No sliding during wave operations.
- No pushing.
- No swimming beyond the safety line.
- Swim only at a depth that you can manage.
- No extended breath-holding underwater.
 - 4. No eating, drinking and smoking in the pool area.
 - 5. Never bring breakables.
 - 6. No throwing of stones or hard objects in the pool.
 - 7. Never act as if drowning.
 - 8. No spitting, spouting water or blowing one's nose in the pool.
 - 9. For the safety of all guests, persons with skin diseases, open wounds and other contagious diseases are prohibited from using the pools.
 - 10. Do not swim if you have heart, lung or other diseases.
 - 11. Strictly no swimming during cleaning hours.
 - 12. Check the depth of pools before swimming.
 - 13. Children should ALWAYS be accompanied by adults.

FOR SAFETY REASONS, STRICTLY NO SWIMMING DURING LIGHTNING AND THUNDERSTORMS.





Slide

- 1. Always listen to the instructions given by the lifeguard.
- 2. No sliding when no lifeguard is at the tower.
 - 3. No sliding during wave operations.
 - 4. Wait for your turn. The lifeguard will signal if it is time for you to slide.
 - 5. No pushing.
 - 6. No running along the steps.
 - 7. No eating and drinking at the slide tower.
 - 8. Children and non-swimmers are not allowed to slide. Drop-off: 6ft (MAIN: wave pool), 6ft (ANNEX: adult pool), 5ft (ANNEX: teen pool), 3.5ft (ANNEX: kiddie pool).
- 9. Children should be accompanied by parent/guardian to advise the lifeguard that the child has permission to slide.

Cleaning Hours (5 p.m. to 7 p.m. and 2 a.m. to 8 a.m.)



We implement strict operating hours to give way for the cleaning of our facilities so that we can serve and delight you better.

<u>A. Main</u>

Day swimming guests are requested to vacate the pools and rented area at exactly **5 p.m**. Night swimming guests are likewise requested to vacate the pools at exactly **2 a.m.** and their rented area at exactly **6 a.m**.

<u>B. Annex</u>

Day swimming guests are requested to vacate the pools and rented area at exactly **5 p.m**. The Annex closes at exactly 5 p.m.

Food & Drink



- 1. Guests may bring in cooked food and drinks inside the resort except alcoholic drinks. Food and drinks (except alcoholic drinks) are also available at the DDSS Center (until 8 p.m.) and at the convenience store (until 6 p.m.) at the Annex at very reasonable and affordable prices. Those who attempt to bring in alcoholic drinks by hiding them shall be asked by the management to surrender the beverage. If refused, we have the right to ask you to leave the resort without refund.
- 2. Those who consumed alcohol outside the resort premises can no longer enter.
- 3. Guests reserved at the Function Halls for business and social affairs are allowed alcoholic drinks in limited amount. Drinks shall be purchased at VCWWWI. It must also be guaranteed that guests will not enter the pools.
- 4. Food and drinks are prohibited in the pool area.
- 5. Bottled or breakable items are not allowed.
- 6. Sharp objects such as knives are not allowed. Have your food sliced and your fruits peeled at home. The management shall not lend sharp utensils to guests for security reasons.
- 7. Gasul, shellane, LPG and other highly flammable items are not allowed.
- 8. Fast food deliveries are allowed.
- **9.** Grills are provided per area. Please do not move the griller. Kindly share the grill with other guests. Should you bring your portable griller, please place it in the grill area only. **No grilling beside your cottage.**
- 10. You may wash your eating utensils in the sink provided per area. Please clean after use.

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Others

- 1. No pets allowed.
- 2. Improper behavior is strictly prohibited. The management has the right to ask guests to leave the resort. Likewise, the management has the right to refuse entry to guests who may cause inconvenience to other guests.
- 3. Drugs, firearms and other deadly weapons are strictly prohibited.
- 4. Loud music is not allowed.
- 5. Electrical appliances shall be charged **Php 50 per appliance**.
- 6. The management reserves the right to conduct body and baggage inspection for guests' safety.
- 7. Do not litter. Please dispose your garbage properly. Trashcans are provided. You may request for additional trash bags.

- 8. **Please secure your personal belongings**. Management will not be held liable for damaged or lost items. Report lost and found items at the ticket booth for incidence report. Unclaimed items shall be disposed after 30 days.
- 9. Do not enter restricted areas or areas marked Employees Only.

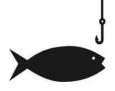
Parking

- 1. Parking area is at the Annex only.
- 2. Parking is free. Get Vehicle Pass.
- 3. First-to-come-first-to-park. We cannot save parking space for guests.
- 4. The management is not liable for any loss or damage to your property.



Videoke

- 1. Fill out videoke rental form at the Convenience Store.
- 2. Rent: PHP1,000 (8am-5pm or 7pm-2am).
- 3. Deposit of PHP500 is required for the songbook and microphone. Deposit is non-refundable if items get damaged during use.
- 4. When renting, ask the VCWWWI staff to test the microphone, television, and keys.
- 5. One (1) microphone only per videoke.
- 6. The songbook should be handled with care.
- 7. Tolerable volume only. Standard volume shall be set by the VCWWWI staff.
- 8. Never move the videoke anywhere you prefer.
- 9. Always ask the assistance of our staff when technical problems occur. Never try to repair the machine.
- 10. Turn off after use. Return microphone and songbook at the Ticket Booth together with the signed form to get the deposit.



Fishing

- 1. Fill out rental form at the Convenience Store.
- 2. Fishing rod for rent is available at the convenience store at the Annex for PHP20.00/hour with a deposit of PHP80.
- 3. Bait is PHP 3/piece.
- 4. PHP80/kilo per catch. Subject to change.
- 5. Kindly return the fishing rod after an hour in good condition. Deposit shall not be refunded in case of damaged equipment.



Boating at the Fishpond

- 1. Fill out boat rental form at the Convenience Store.
- 2. Boat is PHP100/hour including one (1) life vest.
- 3. Please wear the lifevest for security.
- 4. Never stand, push, or jump on the boat.

Kayaking at the Teen Pool (11am-12nn; 2pm-3pm; 4pm-5pm)

- 1. Fill out rental form at the Convenience Store.
- 2. Kayak is PHP200/hour inclusive of two (2) lifevests. Deposit of PHP300.
- 3. One (1) to two (2) persons in one (1) kayak only.
- 4. Do not bump the kayak into the pool sides.
- 5. Children who wish to kayak are allowed only at the teen pool at the Annex only if guided by an adult.
- 6. Kindly return the kayak, paddle and lifevests after an hour. No refund of deposit for damaged equipment.



Biking

- 1. Fill out rental form at the Convenience Store.
- 2. Bike for rent is PHP20/hour. Deposit of PHP80.
- 3. Bike at the biking lane only.
- 4. Bike for leisure only. No speeding.
- 5. Return bike, padlock and key after an hour. No refund of deposit for damaged equipment.



Billiards

- 1. Fill out rental form at the Convenience Store.
- 2. PHP80/hour. Rent at the DDSS Center or at the convenience store at the Annex. Deposit of PHP20.
- 3. Return equipment after use. No refund of deposit for damaged equipment.



Basketball

- 1. Rent of basketball court is PHP100/hour. Ball is also available for rent for PHP100/hour with a deposit of PHP300. Rent at the convenience store.
- 2. Bringing of ball outside the basketball court is not allowed.
- 3. Return ball after use. No refund of deposit for damaged equipment.

Thank you. Enjoy your stay! ©